



One-way video interview FAQs

The basics

What is a one-way video interview?

A one-way video interview helps you add a personal touch to your BCG application, which allows us to learn more about you. BCG will display a few questions on the screen, to which you will respond one at a time via video. The questions are created by BCG and all applicants will answer the same questions.

Learn more about video interviews and the Spark Hire video platform [here](#).

How will my submission be used?

The video interview is just one of several elements of our overall candidate evaluation process, and your submission will be considered alongside the other components of your application. BCG will not make any interview or hiring decisions based solely on your video interview.

What IT requirements must I meet to complete the video interview?

A webcam is required to complete the video interview. We recommend using a laptop or desktop computer for the interview, to ensure the best video quality. If you do not have access to a computer or webcam, iOS (iPhone, iPad) and Android devices are compatible. A strong Wi-Fi connection will help ensure that you do not run into technical difficulties.

Completing the interview

When and how will I complete the video interview?

You will receive a link via email 1-2 days after the online application deadline. Once you click that link, the Spark Hire video platform will open in your web browser. First, you will be asked to grant Spark Hire permission to access your webcam and microphone. Then you'll be invited to watch a welcome video and in-depth tutorial, and to complete a practice video question. When you indicate you're ready to start your BCG video interview, the first question will appear on the screen.

The video interview will not be in the case interview format. Instead, we'll ask you a few questions about experiences you've had and goals you're pursuing to help us get to know you better.

The video interview process, including set-up and tutorials, should take no more than 45 minutes. You will have the option to pause the interview after each question and come back to it later. You will need to complete all the questions by **designated due date (provided with video interview prompt)** in order for your application to be considered complete. If you are in the middle of completing your video interview, and the deadline hits, your video will be deemed incomplete. You must submit your completed video **BEFORE** the deadline hits.

We strongly recommend starting the video interview at least 5 hours before the deadline, in case you run into technical difficulties and need to wait on IT support.

Tips and support

What are some tips for my video interview?

- Select a quiet and tidy location with a strong Wi-Fi connection - technical difficulties may result from a weak Wi-Fi connection
- Remove all distractions—don't let pets or roommates interrupt
- Speak loudly and clearly, test your microphone to ensure it picks up your voice
- Remember this is a professional interview. Wear business **appropriate** attire, make eye contact with the camera, and ensure there are no items in the background that might cause glare (like windows or mirrors) or other distractions
- And of course, be yourself! We want to get to know YOU
- UPDATE: Due to the situation with COVID-19, if you do not have access to business attire, a neutral background or kids/pets/other interrupt your interview, it will **not** be counted against you.

How do I request an accommodation for the video interview?

If you require special assistance in order to complete the video interview, please reach out to Alex Gamber at gamber.alexandra@bcg.com and we will help accommodate your needs.

What happens if I have a technical issue while conducting the video interview?

Technical support is available 24/7 while you are completing the video interview through a request form available in the Spark Hire platform.



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