COVID-19 BCG Perspectives Series *Facts, scenarios, and actions for leaders*

Value protection and acceleration roadmap to win in the new reality

16 June 2020

COVID-19 BCG Perspectives

Objectives of this document

COVID-19 is a global societal crisis

We at BCG believe that the COVID-19 outbreak is first and foremost a societal crisis, threatening lives and the wellbeing of our global community. Society now, more than ever, needs to collaborate to protect people's lives and health, manage midterm implications, and search for lasting solutions.

Leaders need to drive an integrated response to navigate the crisis

It is the duty of health, political, societal, and business leaders to navigate through this crisis. A complex interplay of epidemic progression, medical response, government action, sector impact, and company action is playing out. This document intends to help leaders find answers and shape opinions to navigate the crisis in their own environments. It encourages thinking across the multiple time horizons over which we see the crisis manifesting itself.

COVID-19 will be a journey with three distinct phases, requiring an integrated perspective

Flatten	Fight	Future	
Typically the initial phase after a pandemic outbreak–goal is to urgently limit number of new cases , especially critical care	Finding paths to collectively fight the virus, restart the economy, and support society in balancing lives and livelihood	Disease controlled through vaccine/cure/ herd immunity , and treatment within sustainable medical capacities possible	
Social distancing (lockdown) and partial business closures lead to economic recession with large employment impact	Increasing economic activity with recovering GDP, some business reopenings, and social distancing on a sustainable level	Reactivated economy with strong business rebound and job growth, social restrictions limited or completely suspended	
	1. Disease progression, health care system capacity, a	nd response	
	2. Government policies and economic stimulus		
	3. Economic scenarios		
	4. Business engagement and response		
	5. Public engagement and response		

All of the above five factors result in specific economic and social outcomes in each phase

Executive Summary | COVID-19 BCG Perspectives

As we navigate the 'Fight' phase, Leadership Teams should develop a winning value protection and acceleration roadmap with integrated business, financial, and investor strategies that strengthen the share price, and drive strong and sustainable Total Shareholder Return (TSR)

- Equity markets have been highly volatile through the crisis and a wide variation in TSR¹ performance is visible across and within sectors
- In this uncertain environment, investors are giving leadership teams flexibility and expect companies to 'use the crisis' to build long-term advantage
- It is more important than ever to build a value protection and acceleration roadmap to become both 'a great company' and 'a great stock'
- To do this right, leadership teams will need to focus intensely on six imperatives: 'de-average' shareholder value, understand your investor, challenge your plan, sharpen capital allocation, explore bold portfolio moves, and create an ownership culture
- Driving shareholder value requires addressing the needs of all key stakeholders: customers, employees, suppliers, communities, and shareholders

Across countries, efforts to flatten the curve continue; severe global economic downturn expected for 2020

- Globally, 3.6 million patients have recovered from COVID-19; growth rate of daily new cases at ~1%²
- Increase in daily new cases is propelled by South America, Asia, and Africa, while Europe and North America continue to improve
- Vaccine and therapeutics development continues to move at unprecedented pace; nine vaccine candidates currently in phases I, II, and III
- Recent economic forecasts point toward severe downturn in 2020; rebound of global GDP is not expected before 2021
- Despite rebound in the recent past, no sector at pre-crisis TSR¹ levels

We believe during this crisis leaders need to think along two dimensions: Taking an integrated perspective on health/medical progression, governmental responses, societal reactions, and economic implications to understand business/sector impacts Thinking multitimescale in a Flatten-Fight-Future logic Copyright © 2020 by Boston Consulting Group. All rights reserved. Updated 16 June 2020 Version **10.1**.

Guide for leaders

Shareholder value 'call to action' Building a value protection and acceleration roadmap

ed analyses and impact

Epidemic progression and virus monitoring Economic and business impact

COVID-19 Impact dashboard

As of 12 June 2020

Epidemic Progression			
	3.6M f recoveries	425K # of fatalities	
	5 June	12 June	
Growth rate ¹ of daily new cases	2.2%	0.9%	
# of days of case doubling ²	36	39	
# of reported recoveries as % of total cases	45%	47%	
# of tests / case ³	18	19	
# of tests / million ³	48K	54K	
	Vaccine	Treatment	
Trials in pre-clinical stage and beyond ⁴	160	128	
Trials in Phase 1 and beyond ⁵	9	55	
Current est. timeline for approval & scale-up	9-33 months ⁶	6-21 months ⁷	

Economic Impact			
GDP f	orecasts (%)	World Bank	(8 June) Banks ⁸
2020	-10 -8 -6 -4 -9.1%	-2 0 2 4 Baseline 1.0% ⁹	6 8 10
Europe US			
Japan		0.7% 1.0% 5.	9%
China India	-3.	2% 5.	8% 1 1 1
	ated employ	vment imp	act
	Total employment 2019 (M)	Employees impacted ¹⁰ (M)	% of employees impacted
US	159	44	28%
UK	33	10	29%
German	y 45	12	26%
France	28	13	48%
Italy	23	8	35%



Total Shareholder Returns (S&P1200)¹¹

First column: 21 Feb to 20 Mar; Second column: 21 Feb to 12 June

	America	s Euro	ope	As	ia
Pharma	<mark>-19%</mark> -1%	<mark>6 -20%</mark>	-6%	- 22 %	7%
F&B ¹²	-26% -10	<mark>% -24%</mark>	<mark>-13%</mark>	<mark>-12%</mark>	-3%
Telecom	<mark>-17%</mark> -8%	<mark>6 -20%</mark>	<mark>-18%</mark>	<mark>-14%</mark>	-10%
Software	<mark>-30%</mark> -6%	<mark>6 -32%</mark>	<mark>-13%</mark>	- 28 %	-4%
Retail	-42% <mark>-11</mark> 9	<mark>% -36%</mark>	- 16%	<mark>-24%</mark>	12%
Capital goods	<mark>-38%</mark> -16	<mark>% -35%</mark>	<mark>-18%</mark>	- 29 %	-5%
Auto	-47% <mark>-18</mark> 9	<mark>% -45%</mark>	<mark>-19%</mark>	-32%	- 10 %
Real Estate	-42% -26	% <mark>-26%</mark>	<mark>-26%</mark>	<mark>-22%</mark>	- 10 %
Energy	-56% -29	% -45%	- 27 %	-41%	-23%
Banks	-41% -269	% -44%	-35%	<mark>-26%</mark>	-13%

1. Growth rate calculated basis rolling 7 day rolling average of new cases; 2. No. of doubling days based on 7 day average growth rate of total cases; 3. Median of values for top 15 countries by nominal GDP (except China); 4. Ongoing trials including pre-cirical, Phase 1 (first trial in humans), Phase 2, Phase 3, Phase 4; 5. Ongoing trials including pre-serving the trial in humans), Phase 2, Phase 3, Phase 4; 5. Ongoing trials including pre-serving trials in humans), Phase 2, Phase 3, Phase 4; 6. 9 month development current "best case" for first supply (12 months since Apr 2020), then likely to require time for scale-up and continuing to prepare for populations; 17 or thers, it is for calendar year; YO? Forecasts; Range from forecasts (Mere available) of World Bank, International Monetary Fund, JP Morgan Chase; Goldman Sachs, Morgan Stankey, Bank of America; Fitch Solutions; Credit Suisse; Danske Bank; ING Group; HSBC; As of reports dated 12 April 2020 to 5 June 2020; 9. World Bank January 2020 forecast; 1-0. Available cumulative data as of 0.5 June 2020; 9. World Bank, January 2020 forecast; 1-0. Available growth requerted (data as of March) and Italy (data as of April) active inactive unemployment employees covered by gov. wage support programs; US: unemployment insurance claims (data as of June); Spain: (data as of March); figures are changing rapidly and often being reported with a lag from the current date; 11. Sectors are based on Global Industry Classification Standard (GICS) definitions; Performance is tracked for two periods, first from 21 February 2020 (before international acceleration of outpreak). UK Govt 5/12 (UK), INinistere du Travali 6/3 (Germany)

4

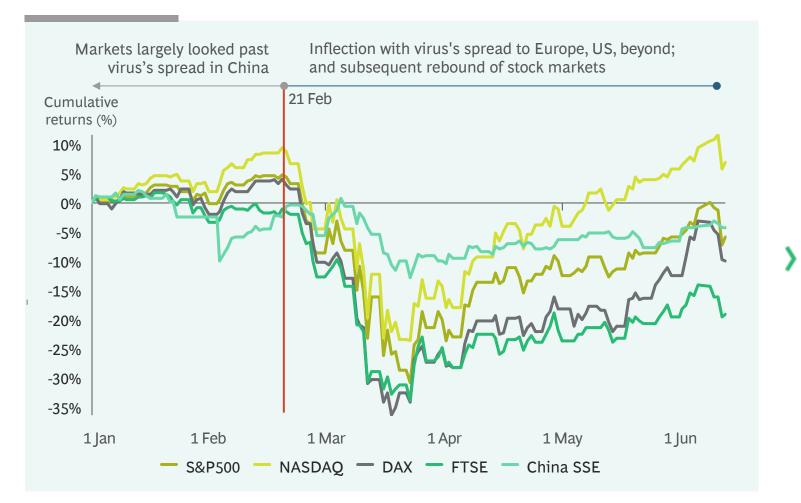
22%

20

Spain

Global equity markets have been highly volatile through the crisis and in the resulting rebound from March lows

As of 12 June 2020



Faster rebound

Most stock markets have rebounded rapidly within four months¹ compared with 13+ months² during the Global Financial Crisis; NASDAQ hit all-time high³ on 5 June

Continued high volatility

In spite of rapid rebound, volatility continues to be higher (25-41⁴) compared with pre-COVID levels (14-19⁵)

1. Starting 21st February 2020; 2. Time taken by S&P500 to come within +/-5% of price on 26/09/2008; 3. NASDAQ subsequently closed on all-time highs on 8 June 2020, 9 June 2020 and 10 June 2020; 4. 15-day VIX 6 range from 22 May 2020 to 12 June 2020; 5. 15-day VIX range from 30 Jan 2020 to 20 Feb 2020. Source: BCG

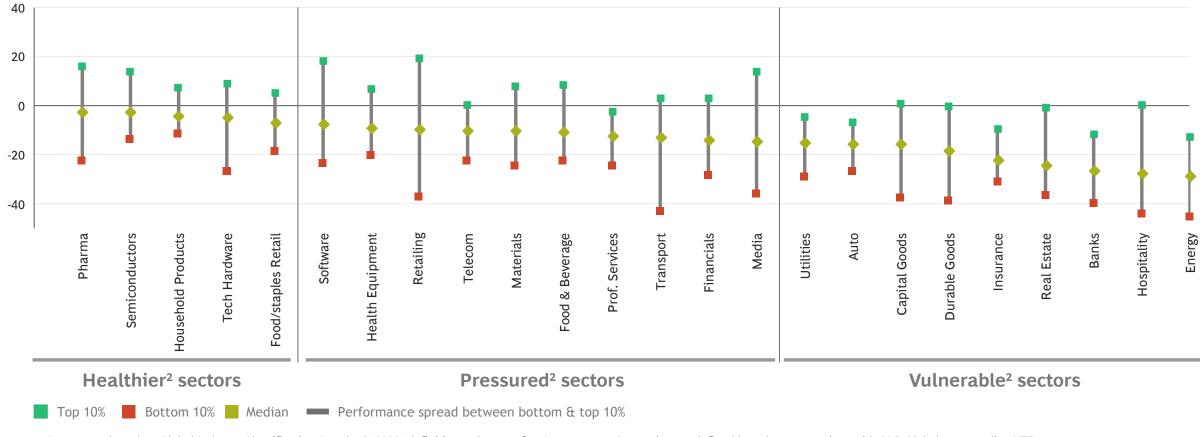
A wide range of TSR performance visible across and within sectors

As of 12 June 2020

Based on top S&P Global 1200 companies

Total Shareholder Return (TSR) = Change in share price + dividend yield

Total Shareholder Return from 21 Feb 2020 to 12 June 2020 in % per sector¹



1. Sectors are based on Global Industry Classification Standard (GICS) definitions; data as of 12 June 2020 2. Categories are defined based on comparison with S&P Global 1200 median YTD TSR and median net debt/enterprise value (EV) based on latest balance sheet: healthy = TSR & debt/EV > median, pressured = TSR or debt/EV < median, vulnerable = TSR & debt/EV < median; Source: S&P Capital IQ; BCG ValueScience® Center

7

In this uncertain environment, investors want leadership teams to 'use the crisis' to build sources of long-term advantage for their companies

As of 07 June 2020

91%

of investors believe it is important for companies to **prioritize building business capabilities** for advantage and growth, even at the expense of EPS¹ 66%

of investors believe companies should **actively pursue acquisitions**² and **consider divesting**² businesses to strengthen the overall company **51%**

of investors believe it is important for companies to continue to **fully pursue their ESG³ agenda and priorities**, even at the expense of EPS¹

What we have heard from investors:

"	

I have written 2020 off. I want companies to invest now to strengthen advantage and build platforms for growth



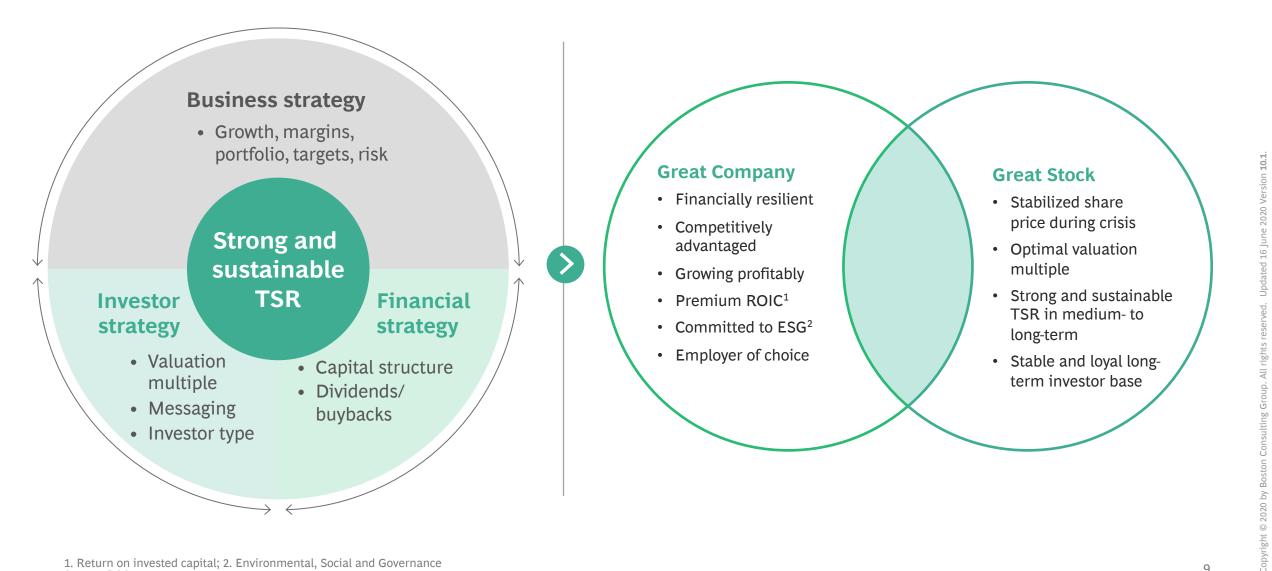
Don't waste the crisis. If you have the liquidity, make bold acquisitions. And exit businesses that are not long-term winners



We remain heavily committed to ESG³ with an emphasis on social responsibility, especially in today's environment

 Earnings per share; 2. 68% of investors believe companies should actively pursue acquisitions; 64% believe they should consider divestitures; 3. Environmental, Social and Governance; Note: All questions were posed with respect to financially healthy companies (i.e., companies with relatively strong & resilient free cash flow and strong balance sheets).
Source: BCG's COVID-19 Investor Pulse Check, June 7, 2020; n = 150; BCG COVID-19 investor interviews with select institutional investors (May-June 2020).

It is more important than ever for leadership teams to build a value protection and acceleration roadmap to become 'a great company' and 'a great stock'



L De-average' shareholder value

How have and will my businesses contribute to share price and TSR?

What actions should we take to strengthen the plan and increase our confidence?

4

Sharpen capital allocation

How should we distort financial and human capital to deliver stronger TSR?

What combination of organic (including ESG¹), inorganic, and financial strategy² levers can enhance shareholder value?

2

Understand your investor

Have my investment thesis and 'natural' investor type changed due to the crisis?

What moves will attract the right investor type?

5

Explore bold portfolio moves

Are there acquisitions we should pursue today to strengthen our business?

Are there businesses we should consider divesting to strengthen the company?

3 Challenge your plan

Will my crisis-adjusted plan deliver on my strategic and TSR ambitions?

What are alternative strategic paths that can deliver stronger and more sustainable TSR, considering risks and trade-offs?

6

Create an ownership culture

How should we embed TSI³ to ensure long-term shareholder value creation?

How can we align target setting, planning and incentives to create an ownership culture? 'De-average' shareholder value

Understand what is driving your valuation and how your businesses contribute to share price and TSR **Example:** Global luxury player used portfolio 'x-ray' to gain deep understanding of shareholder value across markets and divisions

		share price	value ci	reation	value cr	eation
		\$ / share	\$ / share	TSR (%)	\$ / share	TSR (%)
i	Region 1	34.2	9.9	11%	20.7	17%
Markets	Region 2	14.9	5.4	13%	6.1	12%
	Region 3	8.1	(0.1)	(0%)	9.6	30%
:	• • •	• • •	• • •	• • •	• • •	
	Division A	24.2	7.0	17%	15.3	18%
Divisions	Division B	17.6	3.8	11%	2.4	4%
	Division C	14.2	(1.6)	(5%)	8.5	17%
:	• • •	• • •	• • •	• • •	• • •	• • •
(Overall	81	19	9%	59	20%

Drives greater value than expected

Drives less value than expected

Understand how your different businesses can drive shareholder value

Challenge line of business plans where historical and planned TSR are significantly different Ensure plans are grounded in reality and adjust accordingly

Determine portfolio roles (e.g., growth engine, growth funder, harvest, exit, turnaround) Allocate financial and human resources to each line of business based on its portfolio role 2

Understand your investor

Engage with your investors to understand their sentiment and how your 'natural' investor type has evolved **Example:** B2B technology services company used investor segmentation to develop TSR strategy roadmap during GFC¹ and migrate to a more attractive investor type

	Original investor type		Optimal new target type
Investors' criteria	"Deep Value" investors		"Quality / Alpha Value" investors
Revenue growth expectations	0% - GDP level growth		3-5% organic + some tuck-in M&A
Time horizon	In & out with P/E ²	>	5+ years
Expected P/E multiple	Relatively weak P/E, typically <15x		14x–18x
Target payout / yield	5-8% FCF ³ yield paid out as dividends or buybacks		3–5% dominated by dividends

Actively engage with your investors, now more than ever

investors like your 'na customers typ (segment, market) you	atural' investor strategy t		policies a compelling are appeal investment
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1. Global Financial Crisis 2008-09; 2. Price to earnings multiple; 3. Free cash flow Source: BCG

Example: U.S. services company used TSR lens to assess alternative strategic paths and optimize capital allocation

Major

Challenge your plan & sharpen capital allocation

Pressure-test share price and TSR potential of your crisis-adjusted plan and evaluate alternative strategic paths

Ensure your uses of capital enable you to emerge stronger from the crisis

Initial transformative cost reduction + cost reduction + management plan acquisition tuck-in M&A financial strategy 15.6 13.9 10.4 Estimated 7.4 3-yr TSR (%) Indexed share price 100 89 108 114 **TSR** sustainability Medium High Low-medium Low Risk Moderate Very high Moderate-high Low-moderate

Use shareholder value lens to chart optimal corporate strategy path

Align as a leadership team on your strategic and TSR ambitions Determine share price and TSR potential of your plan and pressure-test underlying assumptions Develop financial depiction of alternative strategic paths and evaluate TSR characteristics

Alternative strategic paths

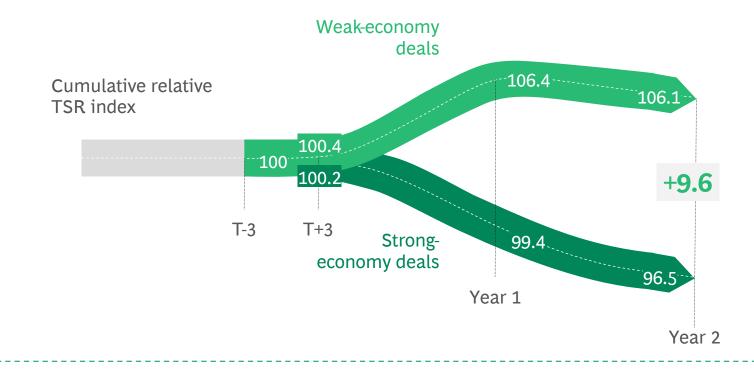
Organic growth +

Choose optimal strategic path and allocate capital accordingly

Organic growth +

Explore bold portfolio moves

Consider gamechanging acquisitions and divestitures given dynamic market conditions and competitive landscape Weak-economy deals (if reflected in lower company valuations) outperform strong-economy deals by an average of ~10 TSR points



Be prepared to pursue portfolio reshaping moves in today's environment

Evaluate portfolio for potential divestiture opportunities

Scan market for potential targets or consolidators

Evaluate optimal deal structures

Prepare the Board for action in advance if an attractive deal unexpectedly comes available

Note: Strong-economy (weak-economy) years are those in which the respective global real GDP growth rate is in the top (bottom) third of all growth rates in the observation period. Total of 9,987 M&A transactions with a public buyer comprises pending, partly completed, completed, unconditional and withdrawn majority 14 deals announced between 1980 and 2018 with a deal value greater than \$250 million. Share price three days before the announcement date (T-3) equals 100. Share performance from T-3 to three days after the announcement (T+3) equals the announcement effect.; Source: Revinitiv, Datastream, BCG

6

Create an ownership culture

Align planning, KPIs, and incentives with delivering sustained TSR and TSI¹ success and winning in the new reality

Embrace shareholder value philosophy and metrics



Use TSR and TSI¹ in strategic planning to measure & track shareholder value creation

Adopt a strong shareholder value mindset and discipline

Put TSR front and center, use TSR for high-stakes decisions, and embed TSI as a TSR accelerant Train senior leaders on shareholder value principles and how to lead like owners Cascade capabilities through the organization Set targets, pressuretest plans and initiatives, allocate resources, and track performance Incorporate TSR and TSI into reporting; align & communicate incentives; reward TSR and TSI performance Updated 16 June 2020 Version 10.1. Copyright © 2020 by Boston Consulting Group. All rights

15

Driving shareholder value requires leadership teams to address the needs of all key stakeholders now more than ever Deliver value to your **customers**

Invest in your **employees**

Work fairly and ethically with your **suppliers**

Support the **communities** in which you work

Generate long-term value for your **shareholders**

Guide for leaders

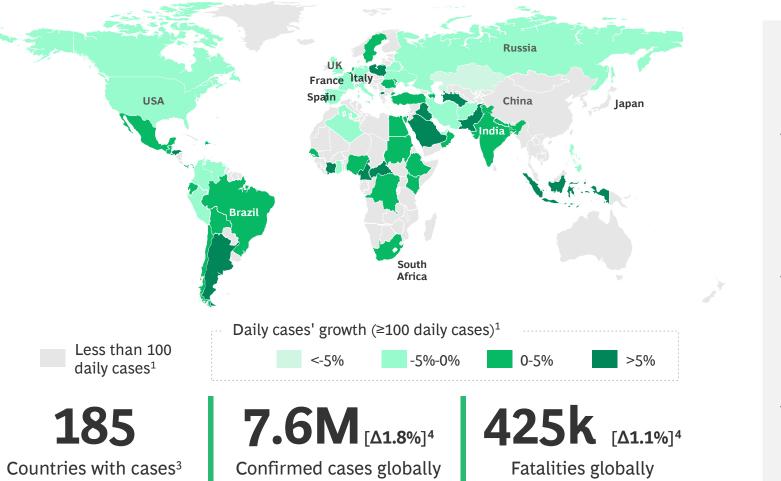
Shareholder value 'call to action' Building a value protection and acceleration roadmap

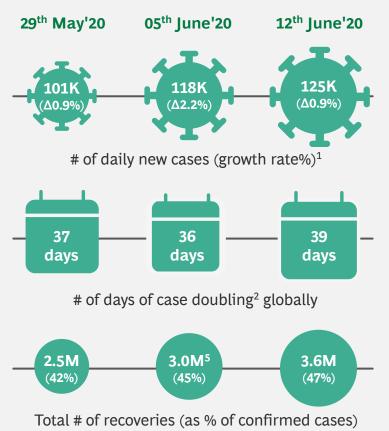
Updated analyses and impact

Epidemic progression and virus monitoring Economic and business impact

~3.6M reported recoveries so far; growth rate of daily new cases at ~1%¹

As of 12 June 2020





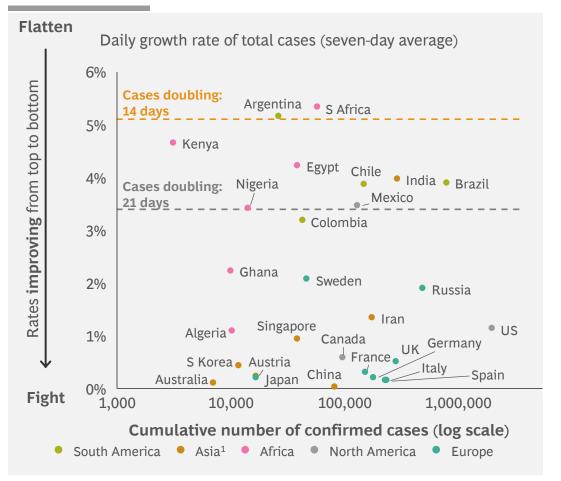
Note: Continued cases and fatalities are subject to different testing, propensity, reporting standards and hence are imperfect measures

1. # of daily new cases calculated as 7-day rolling average; growth rate calculated basis 7-day average; 2. No. of doubling days calculated basis 7-day average growth rate of total cases; 3 Basis Johns Hopkins CSSE; 4. Daily growth rate basis 7-day average; 5. Updated numbers for 5th June as reported in updated data by Johns Hopkins CSSE Sources; Johns Hopkins CSSE; Our world in data; BCG

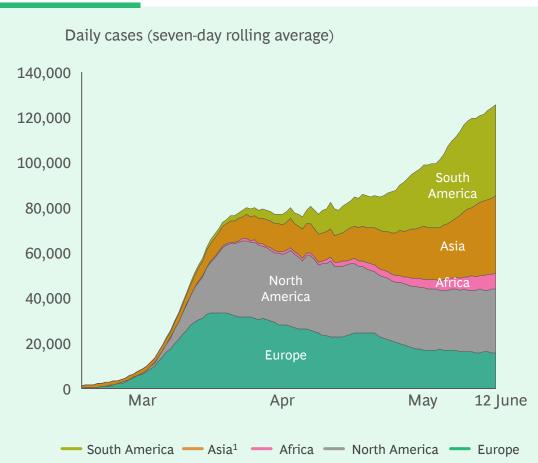
Daily new cases are increasing globally; propelled by South America, Asia, and Africa

As of 12 June 2020

Several European and North American countries continue to improve doubling rate...



... but countries in South America, Asia, and Africa witness an increase in daily new cases



1. Includes Middle East & Oceania Source: Johns Hopkins CSSE; Our World in data; BCG

19

EPIDEMIC PROGRESSION & VIRUS MONITORING

Epidemic progression snapshot

EPIDEMIC PROGRESSION & VIRUS MONITORING

As of 12 June 2020

		Daily cases		
	Growth of d	aily new cases ¹	Daily Cas	es/M
			New cases million popu	
Argentina		8.5%		26
KSA		8.4%		94
Indonesia		6.1%		3
S Africa		4.1%		43
Mexico		2.2%		31
India		2.2%		7
Brazil		0.9%		126
Turkey		0.4%		11
USA	0.0%			65
Russia	-0.2%			60
Italy	-1.0%			5
France	-1.1%			7
Germany	-2.2%			4
UK4	-3.5%			21
Canada	-4.4%			14

Cumulative cases Total cases Recovery In thousands % of total cases 27 30% 116 68% 35 36% 59 57% 134 72% 298 49% 803 54% 174 85% 2,023 27% 502 53% 236 73% 156 38% 92% 186 291 59% 98

Testing Test/ case ▲ current value³ • 2 weeks ago 0 10 20 30 8 📥 9 📥 **6** 18 📥 3 18 📥 📜 🔴 2 •<u> 14</u> **♦**_____11 **●**▲28 •<u> 19</u> **6 1** • 25 **♦** 13 ▲21

Data shown only for G20 countries with 100+ daily new case

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1. Growth rate calculated basis 7-day rolling average of new cases; 2. 7-day rolling average; represented scale rounds up daily case/m to next 10th place; 3. Test/case data is not updated daily for few countries, 2 data represented is within last 1 week; 4 UK recovery data not available; Source: Our World in Data, John Hopkins, Worldometers, BCG

Vaccine fast movers 9 vaccine candidates already into clinical trials

EPIDEMIC PROGRESSION & VIRUS MONITORING

As of 12 June 2020

Phase II/III Oxford Univ. & AstraZeneca Phase III recruitment underway; planned supply build-up of 400M+

2 Phase II

CanSino Biologics

Phase II advancement since Apr 2020; follow-up expected by Oct 2020

doses by end of year (if approved)

Moderna

FDA fast track designation in May 2020; Phase III on 30,000 patients planned in July 2020

4 Phase I/II		4 6
BioNTech & Pfizer 🛛 😵	China National Biotec ¹	15
Phase I/II started April 2020; data exp. in July 2020; if approved, distribution possible by Dec 2020	Phase II trial in June 2020; expected completion of final trials by Nov 2021	 -
Novavax 😒	Sinovac	16
Phase I/II started in May 2020; data expected in July 2020 and final completion by Nov 2021	Phase II trial in June 2020; expected completion by Aug 2020	
		"By the
2 Phase I		to have doses. I the mu
Chinese AMS ²	Inovio	with dij
Trial started in Mar 2020; follow-up expected by Dec 2020 and completion by Apr 2021	Phase I initial data expected June 2020; Phase II/III trials start July/August 2020	 Dr. Anth Coronav

Pre-clinical

Total

e beginning of 2021, we hope e a couple of hundred million I'm cautiously optimistic with ultiple candidates we have 'ifferent platforms."

hony Fauci, Member, White House virus Task Force

1. Listed as two candidates by WHO: Beijing institute of Biological Products / Sinopharm & Wuhan Institute of Biological Products / Sinopharm; 2. Chinese Academy of Medical Sciences and Institute of Medical Biology. Source: WHO (June 9th), Citeline Pharma Project (June 5th), Milken Institute (June 2nd), ClinicalTrials.gov (May 19th), Telegraph, Bloomberg, BCG



Economic forecasts point toward severe downturn in 2020; rebound of global GDP not expected before 2021

As of 12 June 2020

GDP growth forecast vs. baseline GDP level forecast¹ EOY 2021 vs. EOY 2019 2020 2021 -10% -8% -6% -4% -2% 0% 2% -10% -8% -6% -4% -2% 0% 2% 4% 10% 8% 10% 4% 6% 8% 6% Forecast -6.1% **Baseline 1.8%** 1.7% 4.0% US 97-100% Forecast range **9.1%** 1.0% 1.3% 4.5% Europe 96-99% 1.0% 5.9% 5.8% 6.9% China 107-112% 0.7% 0.6% 2.5% 96-99% Japan 5.8% -3.2% 3.1% 6.1% India² 101-108% Last week's forecast range (only Baseline World Bank (Jan 2020) Forecast range Banks³ + IMF • Forecast World Bank (Jun 2020)

Note: As of reports dated 31 March 2020 to 12 June 2020, YoY forecasts 1. Range calculated with 25th & 75th percentile values of forecast range 2. For India, forecast is for financial year; for other countries, the forecast is for calendar year; 3. Range from forecasts (where available) of World Bank, International Monetary Fund (April 2020), Goldman Sachs, IP Morgan Chase; Morgan Stanley; Bank of America; Fitch Solutions: Credit Suisse; Danske Bank; ING Group; HSBC; Source: Bloomberg; World Bank; IMF; BCG

22

shown if change is significant)

ECONOMIC & BUSINESS IMPACT

Despite rebound in the recent past, no sector at pre-crisis TSR levels

ECONOMIC & BUSINESS IMPACT

As of 12 June 2020

Categories based on TSR & net debt/enterprise value²

TSR performance³ Companies with probability of default >15%⁴ 21 Feb 2020 21 Feb 2020 29 May 2020 29 May 2020 21 Feb 2020 12 June 2020 - 20 Mar 2020 - 12 June 2020 - 12 June 2020 - 12 lune 2020 Pharma У 0% -20% -2% 11% \rightarrow Ζ Semiconductors -30% -3% 0% 0% **Healthier sectors** \rightarrow \rightarrow Household Products -16% -4% 0% 0% \rightarrow \rightarrow **Tech Hardware** -26% 0% 0% -5% \rightarrow \rightarrow Food/staples Retail -10% -7% 0% 0% \rightarrow \rightarrow Software -30% -8% 9% 8% \rightarrow У Health Equipment 0% 0% -31% -9% \rightarrow \rightarrow Retailing -40% -10% 0% 41% 7 \rightarrow Telecom -17% 0% 8% -10% Ζ λ Materials 4% -32% -10% 11% **Pressured sectors** \rightarrow Food & Beverage -23% -10% \rightarrow 0% 0% \rightarrow Prof. Services М -30% -12% 0% 0% \rightarrow \rightarrow Transport -34% -13% 0% 36% \rightarrow λ Financials -35% -14% 0% 0% Ζ \rightarrow Media -36% -14% 0% 8% \rightarrow \rightarrow Utilities -15% 0% 0% -30% 7 7 Auto -41% -15% 0% 29% 7 \rightarrow Capital Goods -35% -15% 2% 7% 7 Ζ Durable Goods -18% 0% 0% -39% \rightarrow λ **Vulnerable sectors** Insurance -39% -22% 0% 0% \rightarrow Ζ Real Estate -39% 0% 17% -24% \rightarrow Ζ Banks 0% -39% -26% 4% \rightarrow Ζ Hospitality -44% -27% 7% 36% \rightarrow λ -52% -29% 0% 21% Energy

Note: Based on top S&P Global 1200 companies; Sectors are based on GICS definitions; 1. TSR performance on 12 June 2020 compared to 29 May 2020; 2. Net debt & enterprise value from latest available balance sheet; Categories defined based on comparison with S&P Global 1200 median: healthy = TSR & debt/EV > median, pressured = TSR or debt/EV < median, vulnerable = TSR & debt/EV < median; 3. Performance is tracked for two periods, first from 21 February 2020 (before international acceleration of outbreak) to 20 March 2020 (trough of the market) and from 21 February 2020 through 12 June 2020 based on median; 4. Implied by 5-year Credit Default Swap based on median Source: S&P Capital IQ; BCG ValueScience® Center; BCG

*P*os. trend >= 2%
→ No sig. change
→ Neg. trend >= 2%

23

US investors' current perspectives on economic and stock market impact of COVID-19 crisis

As of 07 June 2020

US example: Investor Pulse Check on US economy and stock market

Economic impact and recovery Impact on stock markets End of Investors that are **bearish** or **neutral**, respectively, Investor's expected timeline **52%** 25% for the remainder of 2020 for the severe impact of crisis **Q4** to extend until 2020 Investors that are **bullish** for **2021** and **2022**, 41% 55% respectively Investors anticipate a rapid Only V-shaped recovery to the pre-18% crisis economic level and Investors that are **more bullish** on the economy & 64% 53% growth rate the stock market, respectively vs. one month ago Investors' expectation² for S&P500 S&P500 Expected future high, to the amount of total fiscal Expected future low, to down by up by ~3.9T be reached by Q2 2023 stimulus needed to support be reached by Q3 2020 **16%**¹ **16%**¹ (exp. annual TSR of 8%) the economy

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24

ECONOMIC & BUSINESS IMPACT As of 27 May 2020

Europe example: Investor Pulse Check for European 'Growth Tech' (large, tech-oriented startups)

Investment volume	Investment criteria	Growth Tech industries
Growth Tech investors are bearish on 2020	Growth Tech investors expect shift in investment criteria to resilience factors	Potential to outperform larger rivals; but different recovery shapes across industries
87% will delay deals originally planned for 2020	55% of investors attach greater importance to time to profitability	V 61% expect Software/services to rebound quickly
66% will invest less in 2020 than in record year 2019	50% of investors re-prioritize the importance of management team's quality	U 100% expect Travel to recover, but slowly
but very bullish on 2022	as significant uncertainty prevails	A or 85% C expect Digital Health to return to pre-COVID trajectory ^{1,2}
98% expect to invest as much or more in 2022 than in record year 2019	For 3/5 Growth Tech investors, market uncertainty affects investment behavior	A or 67% expect EduTech to return to pre-COVID trajectory ^{1,3}
1. Potential contingency: If structural barriers could be alleviated, acce Source: BCG Growth Tech Investor Pulse Check (n = 70), run in 28 Apri	lerated growth could be sustained 2. 55% inverted V, 30% inverted U 3. 5 l 2020 to 27 May 2020	0% inverted V, 17% inverted U 25

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Notes: 1.Original question "For financially healthy companies (that you invest in or follow), what are the top 3 priority areas (please list in order of importance) that you would like to see management teams focus their discretionary investment dollars on during the next 6-12 months?"; Raw responses to the survey were classified into categories. "Other" not included (n=1); 2. Environment Social Governance; Source: BCG's COVID-19 Investor Pulse Check, June 7, 2020; n = 150 overall survey, n=138 for this optional question, though number of priority areas outlined by respondents slightly differed.

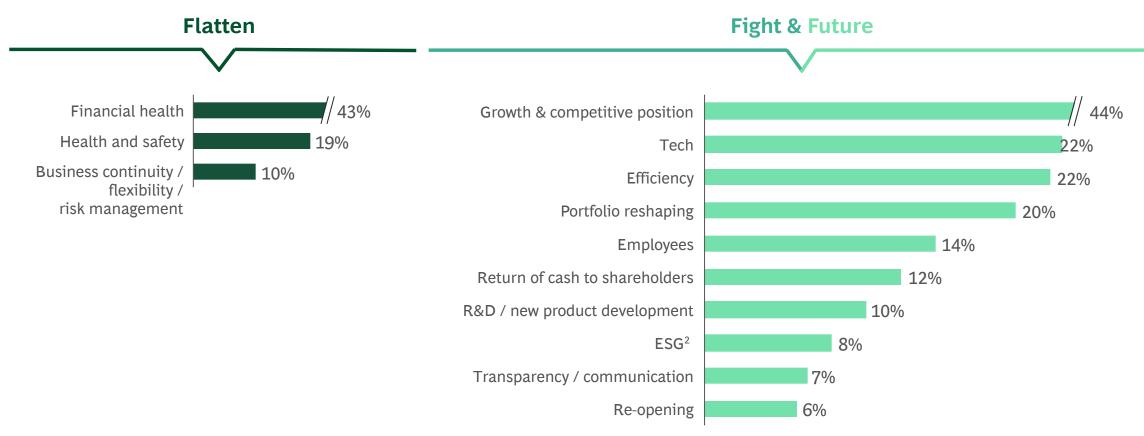
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Investors want discretionary dollars focused on 'financial health' to survive the crisis; 'growth & competitive position' to win the new reality

As of 07 June 2020

US example: Priority areas, management should focus on their investments¹

(% of investors who listed the below areas as a top 3 priority)



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