

COVID-19 BCG Perspectives

Objectives of this document

COVID-19 is a global societal crisis

We at BCG believe that the COVID-19 outbreak is first and foremost a societal crisis, threatening lives and the well-being of our global community. Society now, more than ever, needs to collaborate to protect people's lives and health, manage midterm implications, and search for lasting solutions.

Leaders need to drive an integrated response to navigate the crisis

It is the duty of health, political, societal, and business leaders to navigate through this crisis. A complex interplay of epidemic progression, medical response, government action, sector impact, and company action is playing out. This document intends to help leaders find answers and shape opinions to navigate the crisis in their own environments. It encourages thinking across the multiple time horizons over which we see the crisis manifesting itself.

Source: BCG

The COVID-19 recovery will be driven by disease progression, de-averaged economic impact, government policies, and business and public responses

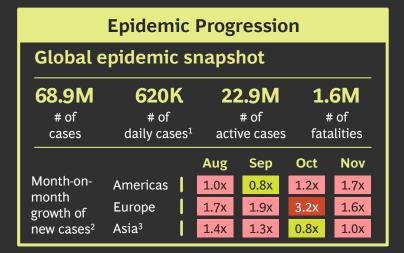
Flatten **Fight Future** Typically in the initial phase after a pandemic Disease controlled through vaccine/cure/ Finding paths to collectively fight the virus, herd immunity and treatment within outbreak, the goal is to urgently limit the number restart the economy, and support society in sustainable medical capacities possible of new cases, especially critical care balancing lives and livelihood **Reactivated economy** with strong business Social distancing (lockdown) and partial business Increasing economic activity with recovering rebound and job growth, social restrictions closures lead to economic recession with a large GDP, some business reopenings, and social limited or completely suspended employment impact distancing on a sustainable level 1. Disease progression, healthcare system capacity, and response 2. Government policies and economic stimulus 3. Economic scenarios 4. Business engagement and response 5. Public engagement and response

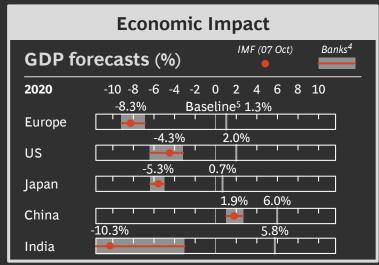
All of the above five factors result in specific economic and social outcomes in each phase

Source: BCG

Summary snapshot | Restart progression at a glance

As of 09 Dec 2020





Consumer Activity								
Mobility								
Mobility ⁶ (month vs. Jan '20)	US Europe Japan	1 1	Sep -20% -14% -11%	Oct -19% -17%	Nov -23% -29%			
Domestic air travel tickets booking ^{7,8} (YoY)	US UK China	 	-64% -84% -1%	-63% -88% -8%	-66% -88% -4%			
Sales								
Retail goods sales ⁹ (excl. auto & fuel, YoY)	US UK China	1 1	11% 6% 2%	11% 7% 1%				
Passenger vehicle sales ¹⁰ (YoY)	US Europe China	 	-9% 0% 8%	-9% -6% 9%	-21%			
Hotel occupancy ¹¹ (YoY)	US Europe China	 	-28% -52%	-30% -58% -3%				

Business Impact								
Stock market performance								
Month end vs. 02 Jan '20 Sep Oct Nov								
S&P500		1	3%	0%	11%			
FTSE100		1	-23%	-27%	-18%			
CHN SSE		1	4%	8%	10%			
Volatility Index (S	&P500) ¹²	1	2.1x	3.0x	1.6x			
Internation	al trad	e						
Trade value ¹³ (YoY)	US UK China		-5% -8% 11%	-2% 8%	14%			
Industrial p	roduct	ioı	n					
Purchasing manager's index ¹⁴ (base = 50)	US EU China		53 54 52	53 55 51	57 54 52			
Steel production	(YoY) ¹⁵	I	3%	6%				

To be updated in forthcoming editions

^{1.} Calculated as 7-day rolling average; 2. Calculated as monthly average of daily cases vs. previous month; 3. Includes Middle East and Oceania; 4. For India, forecast is for financial year; for others, it is for calendar year; YOY forecasts; range from forecasts (where available) of World Bank, International Monetary Fund, JP Morgan Chase; Morgan Stanley; Bank of America; Fitch Solutions; Credit Suisse; Danske Bank; ING Group; HSBC, As of reports dated 08 June 2020 to 09 Dec 2020; For India's GDP forecast, World Bank's 2020 forecast from 08 June provides the upper bound of the forecast range; 5. IMF Jan 2020 forecast, 6. Mobility values are calculated as the average of mean monthly mobilities in workplace, public transit, retail & recreation, and grocery & pharmacy and compared to a baseline from 03 Jan – 06 Feb 2020; Europe mobility values are calculated as the average of Germany, France, UK, Spain, and Italy; 7. Calculated as change in last 14 days rolling average value as compared to same period last year; 8. As of 22 Nov, 2020; 9. Retail goods sales include online & offline sales and comprise food & beverages, apparel, cosmetics & personal care, home appliances, general merchandise, building material; do not include auto, fuel & food services; 10. Figures represent passenger vehicle (including sedan, hatchback, SUV, MPV, van and pickup) sales data for 2020 over same month in 2019; Europe value calculated as cumulative sales in Germany, France, UK, Spain, and Italy; 11. Calculated as average occupancy rates compared to same month of previous year; 12. Underlying data is from Chicago Board Options Exchange Volatility Index (viX); Volatility Index (viX) expectation of 30-day forward-looking volatility and provides a measure of market risk and investors' sentiments; 12. Calculated as sum of imports and expectation of 30-day forward-looking volatility and provides a measure of market risk and investors' sentiments; 13. Calculated as sum of imports and expects, measured to previous year period; 14. PMI (Purchasing Manager's Index) is a diffusion index that summarizes whether market conditions, as viewed by purchasing managers, are expanding (>50), staying the same (50), or contracting (<50); 15. Data corresponds to G-20 countries (minus Indonesia). Sources: JHU CSSE, Our World in Data, WHO, World Bank, IMF, Bloomberg, Google Mobility, US Census Bureau, Eurostat, PRC National Bureau of Statistics, ACEA actuals, Marklines, ARC ticketing data, STR, Statista, CBOE, OECD, BEA, GACC (customs) China, ONS, BCG

Executive Summary | COVID-19 BCG Perspectives

Daily new COVID-19 cases are growing, and hospital systems are under pressure; however, overall economic recovery and vaccine progress is promising

- The last few weeks have witnessed substantial growth in daily new cases across regions, especially in North America and Europe
- Hospital systems are under immense pressure as cases surge; the vulnerable segments (e.g., exposure vulnerable) continue to be most impacted
- Many large economies are expected to continue recovery in 2021 and may end closer to 2019 GDP; multiple consumption sectors are back to pre-crisis levels
- · Vaccine progress is very promising with 13 candidates already in Phase III, and seven with approval for limited or emergency use
- There is a fast recovery scenario (i.e., defeating the pandemic by Q3 2021), but it requires three difficult interventions: (i) mastering "epinomics", (ii) scaling the virus monitoring system, and (iii) perfecting the vaccine roll-out
- 2021 will be impacted by trends that have emerged or have been accelerated by COVID-19; leaders must use Head, Heart, and Hands in the new reality

Priority groups are targeted, but public vaccine uptake is a challenge; economic performance is better than expected, retail goods sales have rebounded

- Many countries plan to prioritize healthcare workers, elderly people, and people with comorbidities for early vaccination
- Public uptake of the vaccine may be the largest challenge; key success factors are transparency/clarity, clear communication, and support from trusted voices
- Economic development since the start of the pandemic has outperformed expectations: US, Europe, and global data has surprised to the upside
- Retail goods sales have rebounded to pre-COVID-19 levels across most countries; passenger vehicle sales see limited rebound, depending on geography

We believe during this crisis leaders need to think along two dimensions: Taking an integrated perspective on health/medical progression, governmental responses, societal reactions, and economic implications to understand business/sector impacts

Thinking multitimescale in a Flatten-Fight-Future logic



Guide for leaders as we enter 2021

Getting to the COVID-19 finish line Implications and actions

Updated analyses and impact

Epidemic progression

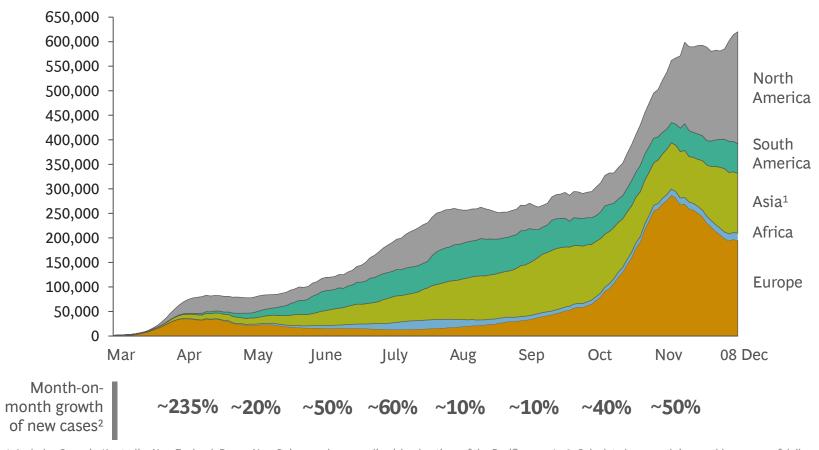
Vaccine updates

Economic and business impact

The last few weeks have witnessed substantial growth in daily cases across regions

As of 08 Dec 2020

Daily new cases (7-day rolling average)



Key observations

68.9M # of confirmed cases

or committee cases

1.6M

of fatalities

7x

Nov daily cases³ vs. Apr

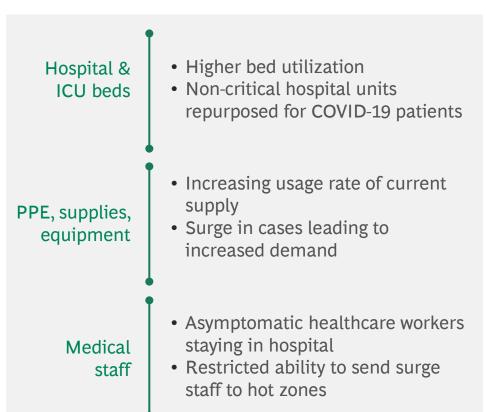
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^{1.} Includes Oceania (Australia, New Zealand, Papua New Guinea and surrounding island nations of the Pacific ocean); 2. Calculated as growth in monthly average of daily cases as compared to previous month; 3. Peak 7 day rolling average of daily new cases of Nov vs. Apr Source: Johns Hopkins CSSE; Our World in Data; BCG

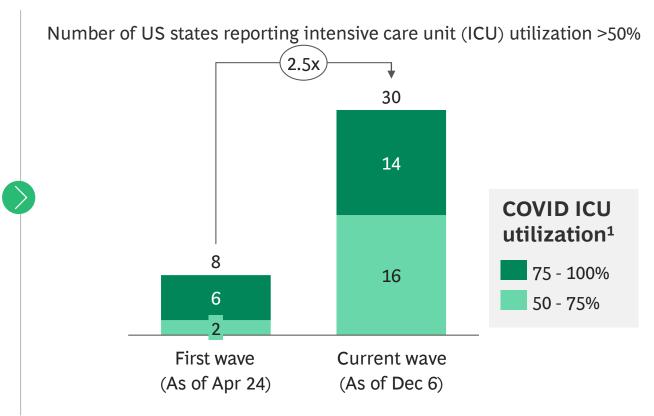
Hospital systems under immense pressure as cases surge

As of 7 Dec 2020

Three types of shortages being observed across countries



Example: US health system under greater strain than in spring



^{1.} Ratio of COVID patients to estimated ICU capacity sourced from COVID Act Now (CAN); CAN sources ICU utilization from COVIDCareMap (CCM) and adjusts the number down by 30% based on empirical estimates for current utilization before adding COVID ICU utilization; CAN uses historic ICU capacity given inconsistent data reporting standards across states

Note: Data through Dec 6th; States began reporting at various points in time as the pandemic progressed as early as March 26th

Source: COVID Act Now; BCG analysis

Vulnerable segments continue to be the most severely impacted by COVID-19; leaders must address the inequities that we have failed to act on so far

Data for US

Health vulnerable

People older than 65 and/or with underlying conditions, roughly 30% of US population

Exposure vulnerable

Those living in dense settings or unable to work from home, especially in communities of color

Economically vulnerable

Those bearing the brunt of economic hardship (e.g., job loss); **gender and income gaps** are being exacerbated

up to



Higher death rate for those older than 65 vs. healthy young adults (18-29 years)



Higher exposure in communities of color¹ compared to White, non-Hispanic persons in the US



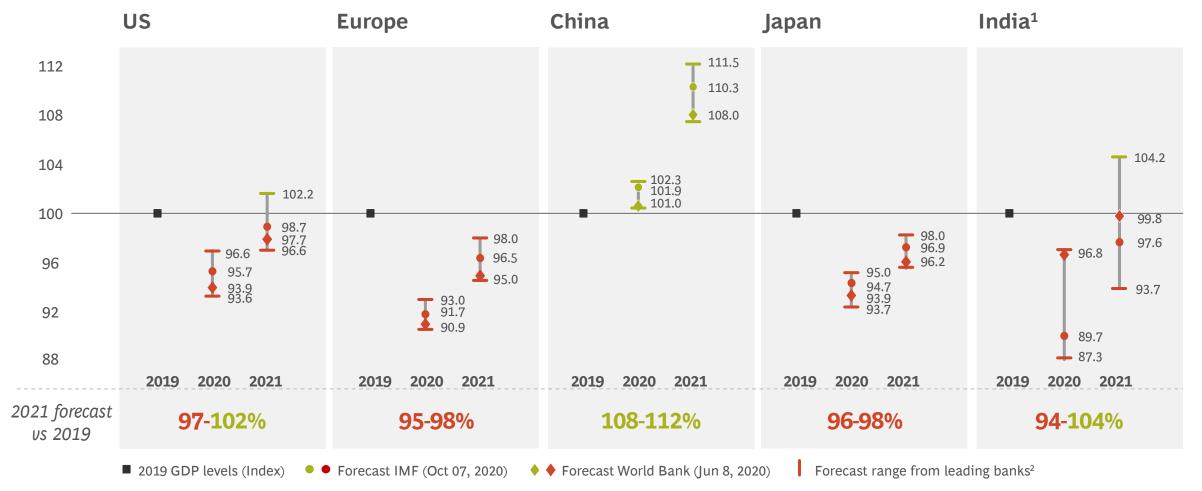
Women left the workforce in September 2020 vs. men² (~865K vs. 216K)

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However, many large economies expected to continue recovery in 2021 and potentially end closer to 2019 GDP

As of 09 Dec 2020

GDP forecast levels indexed to 2019 value (Base: 100)



Consumption coming back: two levers fully back online, one not quite yet



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Record vaccine progress shows promise and charts road ahead; population inoculation initiated



Note: The timeline represented is highly dependent on Phase III vaccine results including safety and efficacy data and hence, subject to change

1. Emergency Use Authorization 2. Wuhan Institute of Biological Products 3. Beijing Institute of Biological Products 4. Janssen's (Johnson & Johnson) candidate is undergoing one- and two-dose Phase III trials 5. Phase II/III 6. Trials are expected to continue until end of 2021 & 2022 for different candidates, as per WHO, clinicaltrials.gov. However, companies are expected to start approval applications with initial phase III results 7. Global AZ trial paused on Sept 6. due to reported adverse neurological reaction, restarted in the UK and US 8. Global Janssen/J&J trial paused on Oct. 13 due to unexplained illness in the study volunteers

Source: Guggenheim, Wells Fargo, Bloomberg, FT, Cowen, NYT, Milken Institute, Morgan Stanley, NIH, clinicaltrials.gov, WHO, Press Search, BCG

Three potential pandemic scenarios going forward

Note: Recovery timelines are estimated for high income countries that have already locked-in supply

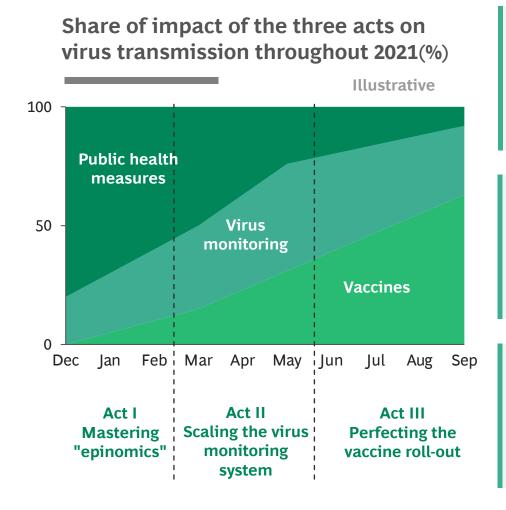
High public uptake

	Fast recovery Q3 2021	Cautious confidence Q1 2022	Prolonged drought Q3 2022
Vaccines	 Multiple high efficacy vaccines available in late 2020 	 Two vaccines available in late 2020 	Vaccine not as effective as contemplated
Roll-out	Effective supply chain ramp-up	Moderate supply chain delays	Slow & difficult vaccine deployment
Societal Response	 Public health measure¹ (PHM) adoption initially high, then starts to drop High public uptake 	 PHMs linger, are the norm for vulnerable Slow public uptake, vaccination increases in late 2021 	 PHMs become part of life Poor communication, loss of public trust

Vaccine efficacy is a successful first step; need to ensure that roll-out and societal response also advance under the "Fast Recovery" scenario

increases in late 2021

Fast recovery scenario: Defeating pandemic by Q3 2021 will require balancing multiple interventions across *Three Acts*



Act I: Mastering "epinomics"

As cases surge, we must swiftly take the right set of "epinomic" actions to drive highest reduction in Rt¹ at lowest socioeconomic cost, and maintain vigilance until virus monitoring or vaccines are at scale

Act II: Scaling the virus monitoring system

We must build robust and scaled virus monitoring systems (testing, tracking, tracing, and quarantining) to contain the virus until we reach herd immunity or vaccine supply is sufficient

Act III: Perfecting the vaccine roll-out

Need to scale vaccines through to herd immunity, which will require a flawless roll-out and clear, transparent communications that drive uptake

Traversing the three acts will take a coordinated, whole-society response

	Act I: Mastering "epinomics"	Act II: Scaling the virus monitoring system	Act III: Perfecting the vaccines rollout
National governments	Provide economic supports to protect those whose livelihoods are hampered by public health measures	Provide technology, capacity, & implementation guidelines to support testing (screening) and safe school reopening	Continue to move at lightning speed to complete reviews and deployment of vaccines
Regional and local governments	Get people to wear masks and progressively reduce those activities that best balance epinomics	Re-double focus on increasing testing (screening) and tracing capacity, especially in key communities	Prioritize the health and exposure vulnerable for vaccines and develop robust strategies
Business leaders	Back government in providing economic supports and advocate for sensible public health measures	Take extra steps to protect employees and customers, in part by scaling own virus monitoring systems	Support employees in accessing vaccines, especially the health and exposure vulnerable
Citizens	Must wear masks and continue to limit their gathering sizes, frequency, and duration	Participate in testing (screening), support tracing and quarantining efforts	Seek access to vaccines as soon as they are eligible

Further, 2021 will be shaped and impacted by multiple trends that have emerged or have been accelerated by COVID-19

As of 05 Dec 2020

Evolving consumer needs



COVID-19 has shattered demand forecasts that guide retailers and suppliers of consumer goods and services

Volatile consumer demand

Online shopping



US saw record online shopping this year on Thanksgiving, Black Friday & Cyber Monday, up 20-3% YoY

Adapting company responses

Digital acceleration



Partly due to pandemic, most industries scaled their digital experiences; some, like CPG, embraced them for the 1st time

Hybrid work models



Tech companies have doubled down on remote work and adopted various hybrid work models

Focus on health & well-being



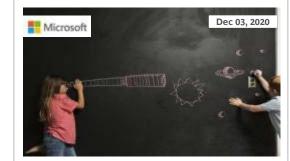
Global research points to consumers' increasing demand for products and services focusing on health & wellness

Sustainability



2020 marks a watershed year for global economy. Investor demand driving acceleration of ESG awareness in China

Innovation



64% of business surveyed in India found it easier to innovate now, compared with 32.5% prior to the onset of COVID-19

Strategic M&As



Leading social networking service acquires omnichannel customer service platform

Fight Future Emerging/accelerating elements... ...will lead to a New Reality New organizational models **Constant video conference New working models** Work flexibility **Equity and inclusion Inequity and reactions to it Advantage Adversity** Raised ESG¹ expectations Sustainability Purpose-driven organization and **Eroding confidence in institutions** culture **Digital acceleration** Resilient and bionic organization

Guiding principles for business leaders in the New Reality



Transforming with humanity using head, heart, and hands

Head

Envision the future & align on the big rocks

- Infuse your priorities with humanity
- Define organizational agendas with a focus on people
- Re-envision and reinvent the workplace
- Make a human-centered case for change

Heart

Inspire and empower your people

- Build on strengths forged in crisis
- Demonstrate care to alleviate disruption
- Double down on activating purpose
- "Hot forge" an empowering culture

Hands

Execute and innovate with agility

- Shape the new reality of work
- · Reinvent ways of working
- Upskill to address the digital skills chasm
- Leverage creative talent acquisition models: gig workers, talent sharing



Guide for leaders as we enter 2021

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Epidemic progression

Vaccine updates

Economic and business impact

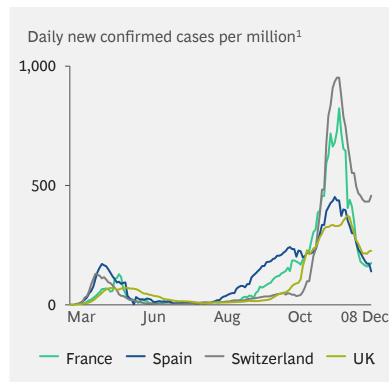
COVID-19 has broader geographic reach today with countries at different stages in their fight

As of 08 Dec 2020

Non-exhaustive

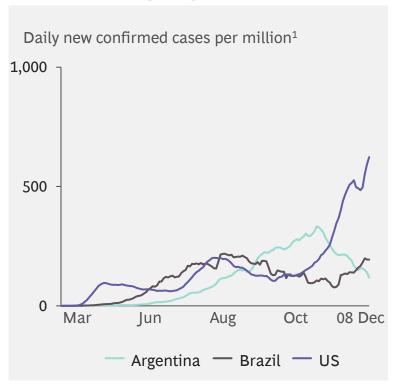
Resurgence

Curve was flattened, but saw resurgence



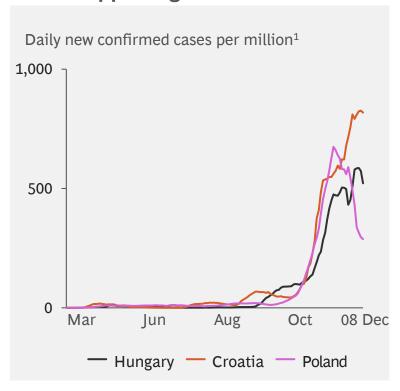
Continuation

Curve was never quite flattened; on-going battle



Delayed first wave

First wave was avoided early, but is happening now



Several levers influence how long the "Fight" will be, though ultimately vaccines will be the most critical lever



Several levers will impact the length of the Fight

Societal practices (e.g., social distancing, masks, restrictions)	Impact spread (infection rate)	Impact severity (Infection fatality rate) ¹
Virus monitoring (e.g., testing, tracing, tracking, quarantine)		
Natural and recovered patient immunity		
Therapeutics and clinical protocols		
Vaccines		

Five questions to consider to understand vaccine potential to end this pandemic quickly

Timing	When might vaccine(s) be authorized for use?
Safety & Effectiveness	What is the impact on infection rates and severity?
Availability & Prioritization	How fast can we get vaccines to targeted populations?
Distribution & Administration	How do we manage supply chains and get sites ready for administration?
Public Uptake	Will people choose to get vaccinated?

^{1.} Percentage of fatalities across all infected individuals Source: WHO, BCG analysis

Many countries plan to prioritize healthcare workers, elderly, and people with comorbidities



						No	n-exhaustive
	Status						
Geography	Status (advisory official decision/ no communication)	Health care workers	Elderly	At risk due to health	Essential workers	Living in precarity	Living in closed places
EU	Recommendation to members states	②					✓
France	Advisory recommendation	✓	Ø	Ø	Ø	Ø	•
Belgium	Advisory recommendation	✓	⋖	✓	⊘		
Spain	Potential prioritization by Health Minister ²	⊘					
Germany	Advisory recommendation	✓	⊘	Ø	Ø		
{ UK	Advisory recommendation	✓	⋖	✓		\bigcirc	
US	Official guidelines from CDC to jurisdictions ³	⋖	⋖	▽	✓	Ø	V
Canada	Advisory recommendation	⊘	⋖	Ø	Ø		Ø
China	Advisory recommendation	✓	⋖	Ø	lacksquare		
Japan	MLHW ⁴ decision ⁵	✓	⋖	✓	✓		
South Korea	Data collection ongoing	✓	⋖				
Sweden	Data collection ongoing	✓	Ø	✓			
Australia	Official guidelines from CDC to jurisdictions ³	⊘	Ø	✓	lacksquare		
Philippines	Reported but not yet officially announced	•	(✓	

Mention that could also be considered priority group

Note: The definition of essential workers is highly dependent on the country's need to consider criticality to reboot of economy

Targeted in priority groups

^{1.} Prisons, dormitories, establishments for handicapped people, psychiatric hospitals 2. Potential target groups evoked by the Health Minister during a speech in November

^{3.} Estimation of critical population within a jurisdiction to be made by each jurisdiction 4. MHLW: Ministry of Health, Labour and Welfare 5. First and second priority groups only, priorities after these two segments still to be determined

According to surveys

Only 47% of people globally say they are very likely to take a COVID-19 vaccine¹

Concerns may be mitigated if early vaccine is successful with prioritized groups

Several likely barriers to vaccine uptake

- **General distrust** of the development and authorization process
- Concerns or confusion over cost or how to get a vaccine
- **Uncertainty** about which vaccine is recommended for a given individual
- Two-dose requirement for certain vaccines, several weeks apart
- General anti-vaccination sentiments

Key success factors to drive vaccination

- **Transparency and** clarity on safety and efficacy
- **Clear and consistent** communication

Support from trusted, respected voices

^{1.} Per a survey published in October 2020 including 13,426 people in 19 countries significantly affected by COVID; survey data was collected between June 16, 2020 and June 20, 2020. Source: Nature Medicine

Economy has outperformed expectations to date

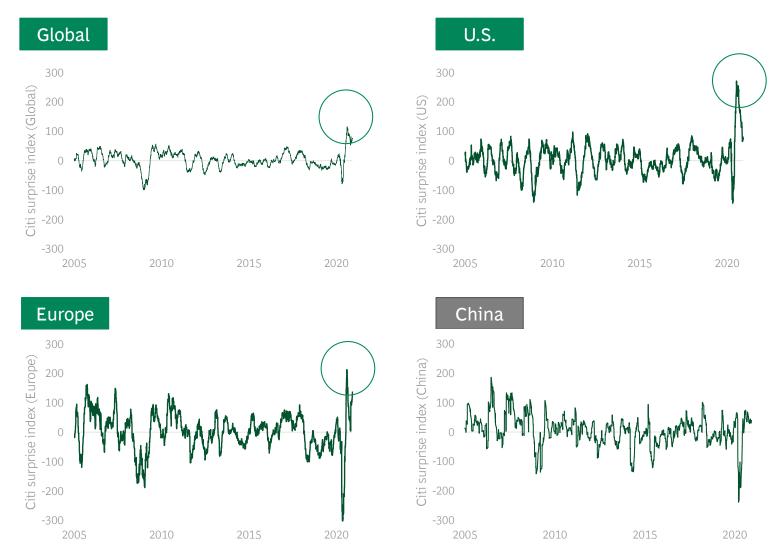
Continued bad economic news was expected in widely hit areas

Actual data "surprised" to the upside (US, Europe, & global)

No big upside in China, since negative expectations were not set due to early control

Citi Surprise Index, which is a weighted historical standard deviation of data surprises¹ and a quantitative measure of economic news, indicates outperformed recovery

ECONOMIC & BUSINESS IMPACT



Note: 1. They are objective and quantitative measures of economic news. Defined as weighted historical standard deviations of data surprises (actual releases vs Bloomberg survey median). A positive reading of the Economic Surprise Index suggests that economic releases have on balance [been] beating consensus.

Stock markets continue to have an optimistic outlook: 14 out of 24 sectors currently above pre-crisis TSR levels

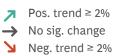
ECONOMIC & BUSINESS IMPACT

As of 04 Dec 2020 Based on top S&P Global 1200 companies

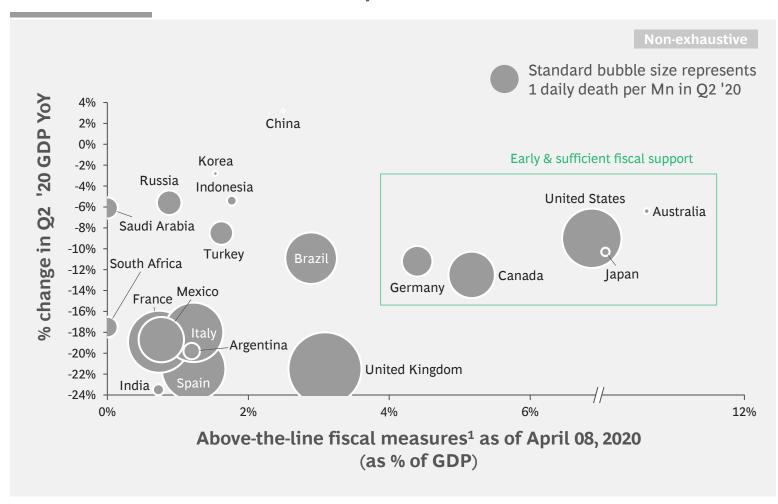
Categories based on TSR and net debt/enterprise value¹

Companies³ with probability of default >15%⁴ TSR performance² 21 Feb 2020 20 November 2020 21 Feb 2020 20 November 2020 21 Feb 2020 04 Dec 2020 - 4 December 2020 - 20 Mar 2020 -04 Dec 2020 - 4 December 2020 Semiconductors -30% 40% \rightarrow 0% Tech Hardware -26% 20% 0% 0% Healthier sectors Materials -32% 16% 5% 4% Retailing -40% 14% 12% Auto -41% 12% 5% \rightarrow Media -36% 10% 0% 0% Capital Goods -35% 9% 2% 2% Health Equipment -31% 0% 7% 0% **Household Products** -16% 6% 0% 0% **Durable Goods** -39% 4% 0% 0% **Pressured sectors** Pharma -20% 2% 0% 0% **Financials** -35% 2% 0% Software -30% 2% 0% \rightarrow Food/staples Retail -10% 1% 0% Prof. Services -30% 0% 0% -1% \rightarrow 7 Food & Beverage -23% -4% 0% 0% Hospitality -44% 8% 15% 7 -5% 0% Insurance -39% -8% 0% Telecom -17% -9% 0% 8% Utilities -30% 0% -10% Vulnerable sectors Banks -39% -11% 0% **Transport** -34% -14% 0% 24% 7 Real Estate -39% 0% -15% 0% -52% -22% 12% Energy

Note: Based on top S&P Global 1200 companies; Sectors are based on GICS definitions; 1. Net debt & enterprise value from latest available balance sheet; categories defined based on comparison with S&P Global 1200 median: healthy = TSR & debt/EV > median, pressured = TSR or debt/EV < median, vulnerable = TSR & debt/EV < median; 2. Performance is tracked for two periods, first from 21 February 2020 (before international acceleration of outbreak) to 20 March 2020 (trough of the market) and from 21 February 2020 through 04 Dec 2020 based on median; 3. Retailing, Hospitality, Transport and Energy are sectors with > 10% of companies with a probability of default > 15%; 4. Implied by 5-year credit default swap based on median; Source: S&P Capital IQ; BCG ValueScience



Financial stimulus and economic impact across countries



Early and sufficient fiscal support lowered economic impact of COVID-19

Failure to provide followup stimulus could lead to economic drag in many regions

25

^{1.}Includes only spending and revenue measures weighted by GDP in PPP-adjusted current US dollars; excludes below-the-line measures (loans, equity injections) and government guarantees;

Women's economic security more at risk by the pandemic

Low income/informal sector workers impacted the most

Income impact varies across geographies

higher risk for women to lose job than men¹

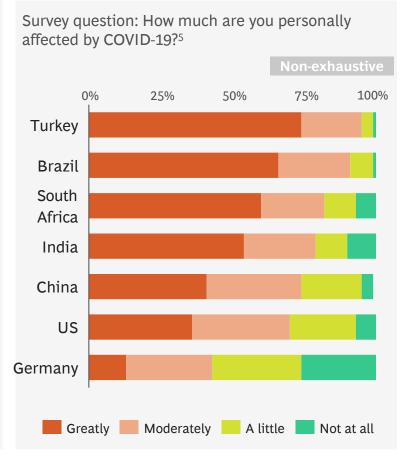
decline in income of informal workers in 1st month of pandemic¹

of domestic workers, 80% **72%** of whom are women, have lost their jobs as a result of COVID-191

of poorer households reported a loss in income since COVID-19²

women in Asia Pacific reported drop in working time in formal jobs vs. 35% men¹

loss in wages of lowest paid 50% of workers across Europe vs. 6.5% across all groups^{3,4}



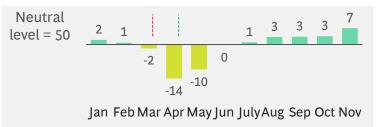
^{1. &}quot;From Insights to Action – Gender Equality in the Wake of COVID-19" publication that draws on the UN Secretary-General's policy brief on COVID-19 and women, UN Women Spotlight on Gender, COVID-19 and the SDGs, UN Women thematic policy briefs focused on COVID-19, as well emerging data from UN Women's rapid gender assessments; 2. Survey conducted across 37 countries and ~25K participants by Save the Children; 3. Fall without temporary subsidies – wage subsidies compensated for 40% of this amount; 4. As per Global Wage Report 2020/21, International Labour Organization; 5. Survey of 26 27,000 people was conducted for the BBC World Service in 27 countries by GlobeScan in June 2020

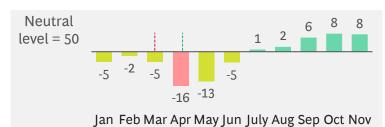
Sweden

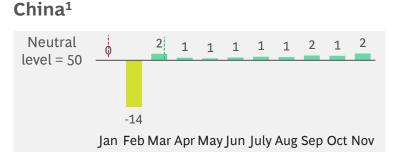
As of 09 Dec 2020

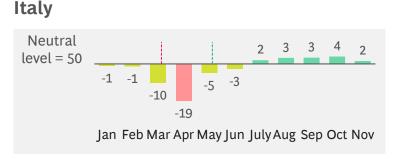
Manufacturing PMI before, during, and after the crisis

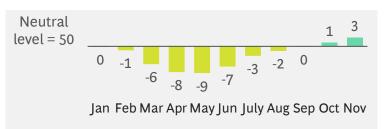
US Germany



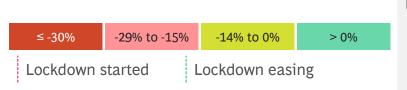


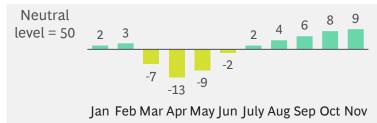


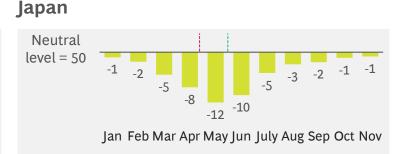




South Korea







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As of 08 Dec 2020

≤ -30%

Lockdown started

-29% to -15%

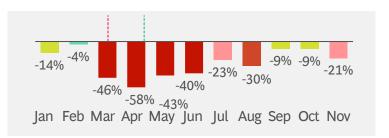
-14% to 0%

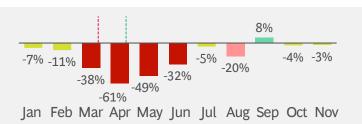
Lockdown easing

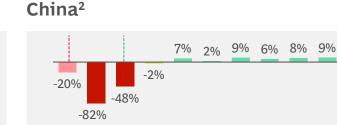
> 0%

Monthly passenger vehicle¹ sales, YOY % change vs 2019

US Germany

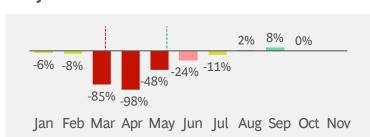




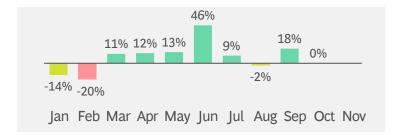




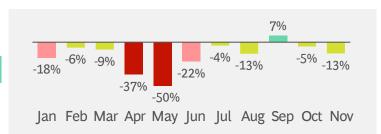
Italy



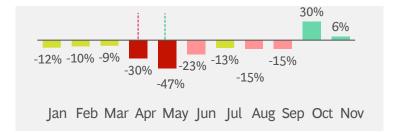




Sweden







^{1.} Passenger vehicle sales includes data on, where available, hatchback, MPV, pickup, sedan, SUV, and vans; 2. Stimulus policies: Launched subsidies for car purchases in 10 cities, lessened purchase restriction in high tier cities and extended NEV subsidies; 3. South Korea's growth in auto sales from Mar through June 2020 is supported by recent tax cuts for individual consumption goods (e.g., cars), several carmakers (e.g. Audi, VW) launching new models and the increased appreciation by the Koreans of cars as a safe mode of transport and as a travel alternative for camping during COVID-19, supported by recently passed legislation to allow a variety of different cars to be modified into 'camping cars'. Source: Marklines; BCG

ECONOMIC & BUSINESS IMPACT

Retail goods sales (excl. auto and fuel) have rebounded to pre-COVID-19 levels across most countries

As of 09 Dec 2020

Growth of total retail goods sales (excl. auto & fuel)¹, YOY % change vs 2019

Retail goods sales include online & offline sales and comprise food & beverages, apparel, cosmetics & personal care, home appliances, general merchandise, building material; do not include auto, fuel & food services

	Jan	Feb	Mar	Apr	May	June	July	Aug	Sep	Oct	
China ²	-16	6%	-12%	-6%	-1%	2%	-2%	-1%	2%	1%	
Japan	0%	2%	1%	-6%	-1%	10%	7%	7%	-3%	13%	
US	3%	4%	7%	-6%	3%	8%	9%	10%	11%	11%	
UK	1%	0%	-4%	-19%	-11%	1%	3%	4%	6%	7%	>
Italy	1%	2%	-18%	-27%	-11%	-1%	-11%	1%	0%	1%	
Sweden	3%	5%	2%	-3%	2%	3%	2%	2%	3%	3%	
Belgium	2%	1%	-6%	-14%	2%	7 %	3%	14%	5%	8%	
≤ -30%	-29% to	-15%	-14% to 0%	>	0%						1

Retail goods sales have rebounded to pre-COVID-19 levels, with countries showing higher growth levels than in Jan

US, Sweden and Belgium have seen consistent retail sales growth over last 6 months

Japan sales rebounded in Oct after a small dip in Sep

Further reading
Reigniting Retail Demand

^{1.} Retail goods sales categorization may be different across countries; seasonally adjusted values taken; country-specific categorization; 2. For China, combined value of Jan & Feb is available; Source: US Census Bureau; PRC National Bureau of Statistics; Eurostat; Ministry of Economy Japan

Additional perspectives on COVID-19



Edition #19 Future of Work



Future of Cities



Edition #17 Advantage in Adversity



Edition #16

Edition #9

Vaccines & Therapeutics Outlook Part II: Scenarios and Implications



Vaccine & Therapeutics Outlook - Part I: Timelines and Success Factors



US: Current Dynamics and How to Win the Fight



Edition #13 Global Restart: **Key Dynamics**



Ensuring an Inclusive Recovery

Edition #12



Accelerating Climate Actions in the **New Reality**

Edition #11



Value Protection and Acceleration Roadmap to Win in the New Reality



Future of Global Trade and Supply Chains



Galvanizing Nations for the New Reality

Edition #8



Edition #7 **Sensing Consumer** Behavior and Seizing **Demand Shifts**



Edition #6 Restructuring Costs, and Managing Cash and Liquidity



Edition #5 Revamping Organizations for the **New Reality**



Edition #4 Accelerating Digital & Technology Transformation



Edition #3 **Emerging Stronger** from the Crisis



Edition #2 Preparing for the Restart



Edition #1 Facts, Scenarios, and **Actions for Business** Leaders



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